



Quality Policy

The quality and development of CROSCO's business are based on a certified system of quality management and control, and knowledge and longtime experience in design and performance of all services involved in the exploration and production of oil, natural gas and formation water, testing and completion of wells, geophysical, geomechanical and geotechnical operations and equipment/tools maintenance.

To implement the defined business policy, CROSCO has developed, controls and constantly improves a process-oriented system of management which includes education and professional training of employees, monitoring, development and application of state-of-the-art technology in the field of business, continuous maintenance of key units, equipment and tools, constant review of the system, as well as application of preventive and corrective measures with a view of permanently improving the system and reducing the operating risks.

CROSCO is building its position on the market by trying to keep regular, direct, fair and close relations with its clients, the buyers of its services/products. The people of CROSCO endeavour to provide its clients professional help, as necessary, in order to earn their trust and make them satisfied in doing business with us. Fulfilling the needs and requests of clients, and attaining the planned quality of services/products at an optimal cost is the constant routine of our business. By the application of a Quality Management System based on the internationally recognized ISO 9001:2008 standard, we have succeeded in creating controlled conditions in the performance of services, assuring their quality, safety and environmental acceptability.

Business Objectives :

- To create and promote partnership relations with clients and suppliers,
- To fulfill all the expectations of our clients and constantly improve our services,
- To continually monitor global developments of technology and learn about new areas of activity,
- To educate, train, choose and motivate workers capable of flawless performance and constantly improve work processes,
- To work in compliance with adopted standards and specifications, and any regulatory requirements,
- To permanently monitor and improve the quality management system.

The strategic commitment and objective of CROSCO is to become a globally recognized oilfield service contractor.

Zagreb, October 15th, 2009

President of the Board & CEO

Boris Lazar

